



Effective Debt Collection

Get immediate feedback from your customers at a lower cost

Swap routine outbound calls for our AI voice assistant, enabling you to process 1000 calls in 15 minutes, without emotional investment. Your customers get a reminder, and you get a higher percent of immediate reactions.

80 - 90%

25%

75 - 78%

of phone calls answered

of debts collected

successful customer response

Eliminate the agent's least favorite part of the job

No notifications or reminders for reminders. Voice assistant gets to the point immediately and directly.

It calls the customer and after a short introduction, lays out their options. It finds out relevant data and answers commonly asked questions.

After the call, it sums up the call in a text message or an e-mail and flags customers in the database according to call results.



2 weeks to set up your digital agent

DESIGN

TEST

PILOT

OPERATE







Digital agent can also manage ...

DELAYED CALLS: Many customers do not answer the first call or ask for a later one. The voice assistant puts the call on hold or will call again at a later time defined by the customer.

INCOMING CALLS: If the customer calls back, the voice assistant answers it, introduces itself, thanks the customer for calling back and continues with conducting the survey. The digital agent is able to conduct such incoming calls concurrently, 24x7.

UPDATING OF CUSTOMER CONTACTS: The voice assistant updates your contact database based on the results from calls (reached contact, non-existent phone number, phone number no longer in use, ...)



Join more than 70 B2B CLIENTS in 6 countries who trust us:





SAMSUNG

VOLKSWAGEN

























